# ANDRE SHILENKO

## NetSuite Certified, MBA, PhD, SPHR

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| Professional Summary | * Hands-on NetSuite post-implementation, administration and customization (SuiteBuilder, SuiteFlow, SuiteAnalytics) * NetSuite solutions prototyping, testing, deployment and training * In-depth functional expertise for NetSuite adoption and advanced configuration * Process/Systems re-engineering and management in the ERP, CRM, QAQC, SCM, WMS and Accounting * UX conceptualization and design * Process optimization for mass product customization * Item taxonomy design and management * Design and implementation of advanced professional instructional programs | |  | |
| Industry Background | * Construction * Dietary Supplements * Fast Moving Consumer Goods * Consulting & Professional/Business Services * Hospitality & Catering * Education & Scholarly Research | |  | |
| Professional Experience | | **Deloitte Digital,** San Jose, CA  *NetSuite Functional Consultant* February 2017 – Present  Multi-platform integrations  **Katerra Inc.**, Menlo Park, CA. A Silicon Valley greenfield operation revolutionizing the global building industry  *Senior NetSuite Consultant*  July 2016 – Present  Customized NetSuite to support manufacturing, construction, supply chain, accounting and finance.  Explored, analyzed and documented business requirements for advanced configuration and scripting.  Engineered solutions to meet the business requirements for enhanced NetSuite functionality.  Liaised between the business and the development teams to build, test and deploy system enhancements in NetSuite.  Provided functional support for integration with Arena, MiTek and Logfire applications via Dell Boomi and GIS.  Developed user documentation to support deployment and training.  Coached the client on the use of NetSuite’s enhanced functionalities.  **Health Genesis Corporation** Opa-Locka, FL. Health Genesis is a private label manufacturer and distributor of dietary supplements for domestic and International markets via online and wholesale channels.  *Vice President of Systems Development - NetSuite* July 2013 – June 2016  Initiated and implemented organizational restructuring and process re-engineering to embrace NetSuite.  Administered NetSuite including post-implementation, customization and training across the organization.  Adapted NetSuite for Sales, Purchasing, Warehousing, Production, Graphic Design, Shipping & Customer Service units.  Customized NetSuite to support mass private label production, global distribution and fulfillment services.  Established operational NetSuite interfaces among multiple units to eliminate duplication, errors and expedite delivery.  Configured NetSuite for separate order-to-cash and procure-to-pay workflows of 3P and private label products.  Created scores of saved searches, KPI metrics and dashboards for reporting and enhanced cross-functional interaction.  Spearheaded process/system mapping, standardization and codification with SOPs, flowcharts and specifications.  Managed cross-functional teams in NetSuite adoption and advanced configuration.  Trained and mentored key functional staff to attain NetSuite proficiency.  Built and managed QAQC systems for the FDA Rule 21 CFR Part 111 and the USDA Rule 7 CFR Part 205 compliance.  Certified operations as GMP-compliant with NSF International.  Created and managed job-specific GMP training.  Introduced KPI metrics, performance planning/review procedures to enhance managers’ accountability and contribution. | |  | |
|  | | **AgroTrade America, Inc.** Miami, FL. Retail project management arm of AgroTrade International BV, a Dutch investment fund, handling a $500M retail grocery investment project in the US under the banner of **Okey Dokey Grocery Markets**.  *Vice President of Talent Acquisition & Corporate Culture* January 2010 – September 2013  Conceptualized and built MS Access data base for applicant tracking, hiring and employment administration.  Developed strategies to hire top talent for an aggressive rollout of a multi-unit retail chain.  Built the HR Department responsible for recruiting, hiring, payroll/benefits administration, training and engagement.  Developed and implemented SOPs for streamlined and compliant administration of HR functions.  Supervised development and implementation of training programs. | |  | |
| Professional Education | | **Good Manufacturing Practices for Dietary Supplements Rule 21 CFR Part 111**  Sponsored by NSF International  **Human Resources Certification Institute**  *Senior Professional in Human Resources (SPHR)*  **Joint Program of SDA Bocconi (Italy), Henley Management College (UK), EM Lyon (France), ESADE (Spain), IMISP**  *МВА with* concentration in Corporate Finance & Organizational Development  **Fuqua Business School**  *Manager Development Program*  **St. Petersburg State University**  *PhD* in Cognitive Aspects of Communication in the Sentence Syntax  *Bachelor of Arts in* Comparative Linguistics, Cum Laude | |  | |
| Proficiencies | | **Relational DB Management Systems** (NetSuite, MS Access)  **Web Development** (WordPress, MODx Revolution; basic SQL/HTML/CSS/JavaScript)  **Technical Writing** (SOPs, Manuals, Specs)  **Systems-Activity-Intelligence Methodology** (MMK, Schedrovitsky)  **PC** (MS Windows, MS Office, MS Access, MS Visio, Adobe InDesign, Adobe Illustrator, Adobe Photoshop, CorelDraw) | |  | |